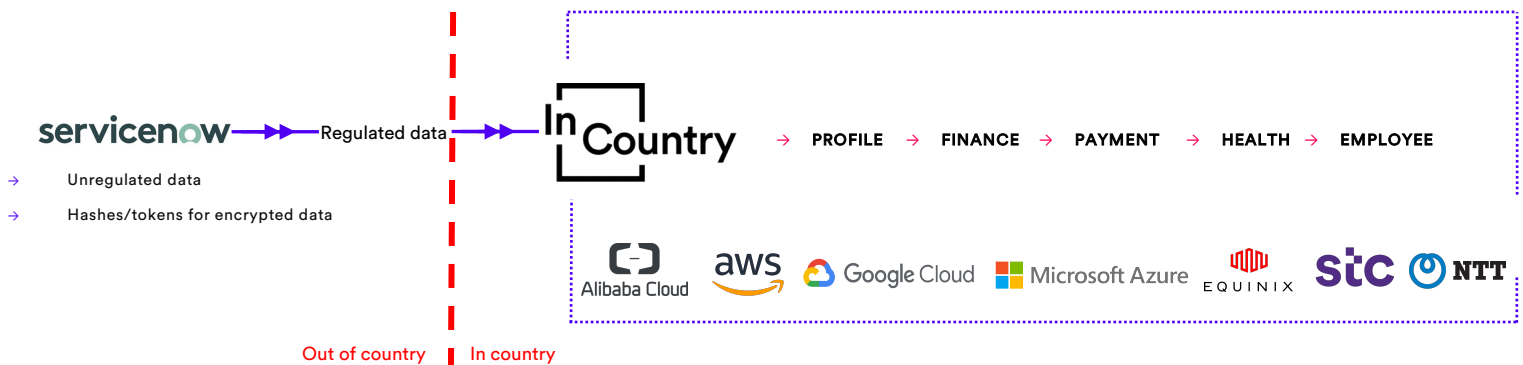


**InCountry for ServiceNow Data Residency** solution enables ServiceNow data to be encrypted and stored securely in over 90 countries, including the option to store different records in different countries. Customers can have all the benefits of ServiceNow, while still maintaining compliance with regulatory and internal policies.



**Without InCountry**, ServiceNow SaaS solutions allow for data residency in 12 countries, requiring all data for a specific instance be stored in a single region

Category	ServiceNow	ServiceNow + InCountry
Countries for data storage	12 countries	Yes, a single ServiceNow instance can store data in more than 90 countries
Multi-country data storage	No, all data for a ServiceNow instance must be stored in a single ServiceNow region	90+ countries
Country of origin only viewing	No	Yes, can be configured to only show data when viewed in its country of origin

**Features**

- Integrates with ServiceNow’s to deliver a seamless data residency experience and compliance
- Optional full encryption using NIST standard SHA-256 and AES-256 encryption
- Compliant with local regulatory frameworks
- Compliant with internal data residency policies
- Ability to either store all data in specific country or multiple countries based on data requirements
- Minimum code changes required for ease of deployment

**Benefits**

- Reduce compliance risk
- Enhance value from ServiceNow’s solutions

## How it Works

1

Identify regulated data to store into InCountry data stores

2

InCountry traps all regulated data and replaces existing data with redacted data

3

Redacted data can still be searched in ServiceNow

4

All regulated data can be stored in a specific country, or logic can be applied to use an existing data such as “Country” to direct storage to multiple countries

